Telehealth Webinar:

Improving Transitions of Care through the Use of Telehealth Technology - Update

Date: Wednesday, June 24, 2015
Time: 2:00PM – 3:15PM

The Maryland Health Care Commission (MHCC) invites you to join us for a telehealth webinar, *Improving Transitions of Care through the Use of Telehealth Technology - Update*, on Wednesday, June 24, 2015 from 2:00pm – 3:15pm. The webinar will showcase the work of three telehealth projects that received grants from MHCC in the fall of 2014. The webinar will be similar to the information shared during the February 25th event held in Annapolis earlier this year, and will include an update on the telehealth projects. The webinar is being held as many stakeholders were not able to attend the February event due to space limitations; MHCC welcomes those who were unable to attend the February event to join the webinar.

The telehealth projects are using telehealth technology to improve transitions of care between acute care hospitals and comprehensive care facilities (CCFs) in Maryland. The telehealth projects will provide an overview of their experience in adopting and using telehealth technology to enhance care coordination, including their challenges in implementing the technology and early successes in using telehealth to avert unnecessary hospital encounters.

Please respond to the forthcoming calendar invitation **by Wednesday, June 10th, 2015**. To register, click on the following link or copy and paste it into your web browser: https://attendee.gotowebinar.com/register/5585142303262428417. After registering, you will receive a confirmation email containing information on how to join the webinar. To call in, dial 866-247-6034 and enter conference code 6912847711#.

Please contact Christine Karayinopulos at christine.karayinopulos@maryland.gov or by phone at 410-764-3444, if you have any questions. Please feel free to forward this email to others that you think may benefit from attending this telehealth webinar, and please provide their contact information via email to Christine.

Agenda

I.   **Introduction** *(5 minutes)*

David Sharp, Director, Center for Health Information Technology & Innovative Care Delivery, MHCC

- Role of MHCC in advancing telehealth and Maryland Telemedicine Task Force recommendations for 10 telehealth use cases
- Implementing the first use case on transitions of care between acute and post acute settings

II. **Atlantic General Hospital and Berlin Nursing and Rehabilitation Center** *(20 minutes)*

Jennifer Light, Patient Centered Medical Home Telemedicine Coordinator, Atlantic General Hospital

Michelle Shores, Berlin Nursing Home Supervisor and Telehealth Coordinator

- Use of telehealth to provide remote care delivery to reduce hospital transfers and as part of pre-transfer protocols to hospitals

- Hospitalists rendering telehealth services to residents and policies related to malpractice insurance

III. Dimensions Healthcare System and Sanctuary at Holy Cross *(20 minutes)*

Carnell Cooper, Senior Vice President and Chief Medical Officer, Dimensions Healthcare System

Leliveld Emeni, Health IT Project Manager, Zane Networks, LLC

- Using telehealth to coordinate care delivery for residents after discharge from the hospital and to reduce hospital encounters
- Workflow integration for telehealth consultation and initial patient feedback

IV. University of Maryland Upper Chesapeake Health and Bel Air facility of Lorien Health Systems *(20 minutes)*

J. Wayne Brannock, Chief Operating Officer, Lorien Health Systems

Colin Ward, Vice President of Population Health and Clinical Integration, University of Maryland Upper Chesapeake Health

- Telehealth use enhanced by additional laboratory and pharmacy capabilities
- Early impacts of telehealth in averting potential hospital encounters

V. Closing *(5 minutes)*

Angela Evatt, Chief, Health Information Exchange, Center for Health Information Technology & Innovative Care Delivery, MHCC

- Continued telehealth diffusion in Maryland
- New telehealth pilots

About the Telehealth Projects

In October 2014, MHCC awarded three grants to acute care hospitals and CCFs to implement telehealth technology to improve care coordination and reduce hospital transfers, admissions, and re-admissions. A total of $87,888 was awarded in grant funds, and a dollar for dollar match was required of each grantee. The telehealth projects are assessing how the use of telehealth impacts hospital utilization over a nine-month period. CCFs do not always have access to primary care and specialists when needed, which can lead to increased hospitalizations of CCF residents. By virtually connecting a CCF with a hospital, telehealth can improve access to health care services. Lessons learned and best practices from telehealth projects will inform telehealth expansion more broadly in the State. Preliminary results from the telehealth projects are expected later this year.